traduzione
Elisa Cantarella

coordinamento
Serena d'Arienzo

a cura dell’U.O.S. Comunicazione Istituzionale
Preface

Garibaldi ARNAS (Highly Specialized Hospital of National Relevance) Hospital of Catania publishes this Services Charter aiming to provide a valuable communication opportunity between the public and the Health Structure, to improve dialogue with patients, with public and private social and healthcare services, and volunteer associations.

The primary purpose of the aforementioned publication, is to provide transparent information regarding health services available and the dedicated hospital staff; as part of a constant effort to improve quality.

Undertaking increased responsibility, by publishing the Charter, the hospital intends to: safeguard citizens rights, care and research procedures, put people first, promote well being and good health, fully respect physical and psychological integrity of all individuals.

The Charter specifies all available services, standards and procedures, thereby enabling access in a professional and reliable manner.

The Hospital thanks all healthcare staff who has contributed to realizing this Charter by providing information and data, taking part to the ongoing evolution of Hospital procedural standards.

The General Manager

Giorgio Giulio Santonocito

Mission

Garibaldi Hospital is a public, non-profit, highly specialized institution, whose mission is to provide the best care and clinical treatment to all patients who require it - ranging from emergencies to acute and highly complex pathologies, and chronic or incurable illnesses.

Oncology, Mother and Child care and Urgent care & Emergencies play a central role in line with regional health planning.

Garibaldi Hospital uses an integrated and multidisciplinary approach, defining and implementing frameworks and guidelines aimed at improving health progress: going from patient care to the development of innovative diagnostic and therapeutic procedures, promoting rapid application and of experimental findings and their diffusion via training activities.

The Hospital delivers basic and specialized health services satisfying patients demand, using the most advanced technologies and the latest scientific and technical knowledge, in strict accordance ti its principles of ethics, effectiveness, efficiency, economy and appropriateness of care.

Garibaldi Hospital strives to achieve the objectives set by national and regional planning, meeting the needs of healthcare. In agreement with the provincial health authority, the hospital ensures the continuity of patient care and the improvement of the general health of the population. This goal is pursued in observance of logic, clinical and corporate governance best practices, and the implied principles of autonomy and responsibility.
Foreigners’ access to hospital services

Under the Sicilian Region Health Councillor’s decree dated October 17th, 2012 “Guidelines for Health Care to Foreign Nationals (Non-EU and EU) of the Sicilian Region”, Garibaldi Hospital strives to welcome and guide citizens of foreign countries, languages and cultures by offering a cultural mediation service to facilitate communication between health workers and foreign patients.

Cultural Mediator
Mrs Elisa Cantarella
Tel. 095 7594166

EU Nationals, European Trade Association Nationals (Iceland, Liechtenstein, Norway) and Swiss Nationals can benefit from healthcare in Italy if they are in possession of TEAM (European Health Insurance Card) issued by their country. The TEAM card allows to receive the necessary medical attention during a temporary stay in Italy, at the same conditions applicable to Italian citizens.

Non-EU Nationals, legally residing in Italy, and those awaiting their Visa to be issued or renewed (for employment or self-employment, family reasons, political asylum, humanitarian asylum, request for asylum, awaiting adoption, custody, acquisition of citizenship or registered as unemployed) are entitled to the compulsory registration to Health Services, having the same rights and duties as that of Italian citizens.

Citizens of those countries that have bilateral social security agreements with Italy (Brazil, Croatia, Australia, Argentina, Vatican State, San Marino, Tunisia, etc.) must submit the form prescribed by the agreement to the district of temporary residence in order to benefit from healthcare at the expense of their country of origin.

Non-EU citizens who do not comply with the rules of entry and residence, and do not have sufficient economic resources, can obtain an STP document (Foreigner Temporarily Present), which allows them to receive assistance limited to urgent, essential care and preventive medical programs.

To obtain such document, illegal aliens can go to the Infectious Diseases Department on Floor 0 of Pavilion 10 on Tuesdays from 14:30 to 19:30. The STP is valid for six months, it is renewable and recognized throughout the nation. STP holders are required to pay fees under the same conditions as Italian citizens.

Access to medical facilities by an illegal alien cannot involve any type of reporting to authorities.
In every department of Garibaldi Hospital it is possible booking specialist visits, diagnostic and laboratory tests; health services and hospitalizations provided under Freelance activity (only for a fee); health rights for the replication of clinical documentation.

CLINIC SERVICES
For outpatient services is expected to pay the share of health costs (ticket) at the Ticket office of Garibaldi hospital, to do always before the health service delivery. During the payment, the user must necessarily go to the ticket office with the following documents: the request of the family doctor and the health card.

The law provides for several exemptions from paying the ticket. In the case where the patient has right to exemption (for income, disability, chronic diseases, rare diseases, pregnancy etc.), the doctor reports on regional prescription its exemption code. Users exempt from paying the ticket should still access before payment of service booked at the Ticket office of Garibaldi hospital.

**TICKET OFFICE**
**GARIBALDI CENTRO HOSPITAL**
Monday to Friday from 08:00 to 12:30
Monday, Tuesday and Thursday from 15:00 to 17:00
Telephone: 095 7592024, 095 7592049

**GARIBALDI NESIMA HOSPITAL**
Monday to Saturday from 8:00 to 12:30
Monday and Friday from 14:30 to 19:30
Telephone: 095 7595150, 095 7592049

**S. LUIGI S. CURRÒ HOSPITAL**
Monday to Friday from 08:00 to 12:00
Telephone: 095 7594768
Hospitalization

Urgent hospitalization
Urgent hospitalizations are decided by the emergency medical service at the ER who evaluated, in addition to ensuring the interventions for diagnosis and urgency therapy, needed to solve the clinical problem and stabilize the patient’s condition, currency, also through counseling of medical departments or through diagnostic and instrumental laboratory tests, the severity of patient conditions and the resulting need for hospitalization.
Required documents:
• Health Card or Fiscal Code

Ordinary hospitalization
Ordinary hospitalization is provided by the ward doctor who after assessing the clinical situation of the patient will program the hospitalization. Programmed Hospitalization can be provided by the Family doctor, the Emergency medical Service or the Hospital Doctor.
Required documents:
• Health Card or Fiscal Code
Hospitalization time:
1. Give to the Nursing Coordinator, or nursing staff, any clinic documentation which already have (x-rays, analyzes, tracks, etc.).
2. Communicate the contact details of a family member or someone you trust.
3. Communicate, if the user so desires, the name of the family or person of trust to which doctor may release information about his state of health.
4. The Nurse Coordinator or nursing staff will give the assigned cabinet key and a form with the rules and habits of the department. The hospital is not responsible for possible theft: it is advisable not to keep valuables or cash, if not the strictly necessary.

Suggested items for the hospitalization:
Useful things: pajamas, slippers, robe or bed jacket, toiletries. No need: cutlery, glasses or cups, as provided by the department.

Daytime hospitalization
The Daytime hospitalization consists of one or more days of planned admission, each lasting not more than 12 hours, for performing diagnostic or therapeutic procedures. It therefore distinguish two types of day care:
• Medically (Day Hospital)
• Surgically (Day Surgery)
The access to the day hospital is on the advice of the department specialist doctor who programs the hospitalization after assessing the clinical situation of the patient during an office visit or after discharge.
Required documents:
• Health Card or Fiscal Code

Resignation:
When leaving the hospital the medical department releases the “resignation letter “, to deliver as soon as possible to the Family Doctor.

Freelance activities
Freelance activity shall be held by medical specialists outside of the work, freely chosen by the patient and at the expense of the same, according to predetermined rates made known to the user.
The types of free professional services currently provided are:
• Activities in Hospital structures
• Activities in private offices in agreement with this Hospital
To make use of outpatient services in private practice provided within the Hospital structures, after choosing your favourite doctor, you should book by calling the CUP 800811129 pressing the button 3

Health documentation production
At the Garibaldi Hospital you can ask for the release of medical records copies.
Applicant:
The application can be submitted, accompanied by a valid ID, by the person nominated by proxy (and identity document, valid, and its document of the delegating copy).

GARIBALDI - CENTRO HOSPITAL
Pavilion 11, Ground Floor. Tel. 095 7594231
Monday to Wednesday from 08:00 to 12:00, Thursday from 15:30 to 18:00

GARIBALDI - NESIMA HOSPITAL
Corpo D (Plesso Centrale), Ground Floor Tel. 095 759528
Monday, Wednesday and Friday from 09:00 to 12:00,
Tuesday from 15:30 to 17:30
Directions to the Hospital

By car

From the City Centre
- From Piazza Stesicoro: take via Sant’Euplio, go left on Domenico Cimarosa, then turn right onto Via Androne.
- From Piazza Cavour: take via Montessori towards the right, go to Via Cesare Beccaria, then turn left in the required direction.
- From Piazza Palestro: take Via Vittorio Emanuele and turn onto Via Plebiscito towards the left, then turn left onto Via Carlo Forlanini and at the bottom on Via Salvatore Citelli. Then, immediately left on Via Fabio Filzi.

From the bypass
Misterbianco exit: take the exit for “Catania Circonvallazione”.
- San Giovanni Galermo exit: take Via Galermo towards the right and reach the ring road.
- S. Giorgio exit: take Highway Cardinal Road and continue for San Giorgio. At the bottom choose Via Fossa Creta, then reach Piazza Palestro.
- Librino exit: take Via Acquicella and reach Piazza Palestro.

From the ring road
- From Nesima Superiore: heading midtown choose Via Sebastiano Catania, take via Cibele and then turn right onto Via Giuseppe Fava.
- From San Nullo: heading midtown choose via S. Nullo, turn left and then turn right onto Via Cibele after Via Giuseppe Fava.
- From the”Cittadella”University: heading midtown choose Viale Fleming, reach via Cesare Beccaria and then turn left in the required direction.

With public transport

From the City Centre
- Suggested Lines: 443, 4-7, 702, 721, 733, 740

From Central Station
- Suggested Lines: 443, 4-7

From airport
- Suggested Lines: Alibus (change course to Viale XX Settembre with the bus number 443)
Medical Management

General Manager  Dr. Giorgio Giulio Santonocito
Secretary       Tel. 095 7593856

Administrative Director  Dr. Giovanni Annino
Secretary                Tel. 095 7594906

Health Director  Dr. Anna Rita Mattaliano
Secretary       Tel. 095 7592218

Medical Director  Dr. Roberto Bonaccorso
Medical Manager  Dr. Sebastiano De Maria La Rosa
Telephone numbers
Manager secretary         095 7594218
Nursing Staff             095 7594217
Social service            095 7594226
Dieticians                095 7594234
Medical reports end certifications office 095 7594231 (Thursday and Friday, 12:00 - 13:00)
Manager secretary         095 7594974
Social service            095 7594141
CONSULTING DAYS
Manager secretary         Monday to Friday, from 11:00 to 12:00
Social service            Monday to Friday, from 09:00 to 13:00
                              Tuesday, from 15:00 to 17:30
                              Sunday, from 09:00 to 10:00 by appointment
Medical reports end certifications office Monday to Wednesday, from 08:00 to 12:00
                              Thursday, from 15:30 to 18:00
### Infectious Disease
Director: Dr. Lupo Gaetano  
Site: Pavilion 10, ground floor  
**RECEPTION**  
- Thursday and Friday from 08:00 to 13:00  
- Tuesday from 14:30 to 19:30  
Doctor room: 095 7592106  
Fax: 095 7594235

### Anaesthesia and Intensive Care “A. Caruso”
Director: Dr. Sergio Pintaudi  
Site: Pavilion 14, floor 1°  
Nursing coordinator: 095 7594416  
**RECEPTION DAYS AND HOURS**  
- Director by appointment  
- Doctors everyday, from 13:00 to 13:30  
- Nursing Coordination everyday, from 12:00 to 13:30  
**RELATIVES VISITING HOURS**  
- Intensive Care everyday, from 13:00 to 13:30  
- Semintensive Care everyday from 12:00 to 16:00; from 19:00 to 08:00

### Cardiology with UTIC
Director: Dr. Salvatore Felis  
Site: 
- Hospitalization and Day Hospital Pavilion 5, Ground Floor  
- Cardiology service Pavilion 10, Floor 1°  
- Nursery 095 7592098  
**RECEPTION DAYS AND HOURS**  
- Director by appointment  
- Cardiology service responsible Tuesday to Thursday, from 12:30 to 13:30  
- Doctors Monday to Saturday, from 13:00 to 13:30  
- Nurses Coordinator Monday to Saturday, from 12:30 to 13:30  
**RELATIVES VISITING HOURS**  
- Working days from 12:30 to 13:30  
- Holidays from 12:30 to 13:30

### Clinical Pathology
Director: Dr. Diana Cinà  
Site: 
- Withdrawals surgery and Pavilions 11, Ground Floor  
- Reports delivery Pavilions 15, Ground Floor  
- Analysis laboratory 095 7594922  
**RECEPTION DAYS AND HOURS**  
- Director Monday to Friday from 08:30 to 09:30  
- Doctors Monday to Friday, from 09:00 to 10:00  
- Technical Chief Monday to Friday, from 09:00 to 10:00
**Dermatology**
Responsible: Dr. Calcedonio Cannarozzo  
Site: Pavilion 10, Floor 2  
Reception: 095 7594057

**RECEPTION DAYS AND HOURS**
Director: Tuesday and Wednesday, from 12:00 to 13:00
Doctors: Tuesday and Thursday, from 12:00 to 13:00
Nursing Coordinator: Monday to Friday, from 08:30 to 12:30

**Diagnostic Imaging**
Director: Dr. Giuseppe Tigano  
Site: Pavilion 15, Ground Floor  
Reception: 095 7594440

**RECEPTION DAYS AND HOURS**
Director: Monday to Friday, from 11:00 to 12:00
Doctors: Monday to Friday, from 08:00 to 14:00
Coordinator T.S.R.M.: Monday to Friday, from 08:00 to 14:00

**General Surgery**
Responsible: Dr. Luigi Piazza  
Site: Pavilions 17, Floor 2  
Nursery: 095 7594256

**RECEPTION DAYS AND HOURS**
Director: Tuesday and Thursday, from 12:00 to 14:00
Doctors: Monday, Wednesday and Friday, from 12:00 to 14:00
Nursing Coordinator: Monday, Wednesday and Friday, from 12:00 to 14:00

**RELATIVES VISITING HOURS**
Working days: from 14:00 to 15:00  
from 18:30 to 19:30
Holidays: from 14:00 to 15:00  
from 18:30 to 19:30

**Immunohaematology Service and Transfusion Medicine**
Director: Dr. Santi Sciacca  
Site: Donation Room Pavilion 12, Floor 1  
Immunohaematology Laboratory Pavilion 13, Ground Floor  
Reception: 095 7592022

**RECEPTION DAYS AND HOURS**
Director: Monday to Friday, from 11:00 to 14:00
Doctors: Monday to Saturday, from 12:00 to 13:00
Health professionals are available to provide information to patients, family members and donors weekdays, from 08:00 to 20:00
TSLB Coordinator: Monday to Saturday, from 08:00 to 13:00
**Internal Medicine**

**Director**
Dr. Alfio Russo

**Site**
Hospitalization: Signorelli Pavilion, Floor 2
Surgery and Day Hospital: Signorelli Pavilion, Floor -1
Nursery: 095 7593963

**RECEPTION DAYS AND HOURS**

- **Director**
  - everyday from 13:30 to 14:30
- **Doctors**
  - everyday from 13:30 to 14:30
- **Nursing Coordinator**
  - everyday from 13:30 to 14:30

**RELATIVES VISITING HOURS**

- **Working days**
  - from 13:30 to 14:30
  - from 18:30 to 19:30
- **Holidays**
  - from 13:00 to 14:00
  - from 18:00 to 20:00

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**Medicine in Critical Area**

**Responsible**
Dr. Ignazio Morana

**Site**
Hospitalization: Pavilion 15, ground floor
Clinic and Day Hospital: Pavilion 16, ground floor
Nursery: 095 7594345

**RECEPTION DAYS AND HOURS**

- **Director**
  - every weekdays, 13:00 - 14:00.
- **N.B.:** Medical sales are received on Monday, Wednesday and Friday, from 11:30 to 13:00 on Tuesday and Thursday from 17:00 to 18:00
- **Doctors**
  - every weekdays, from 13:00 to 14:00
- **Nursing coordinator**
  - every weekdays, from 13:00 to 14:00

**RELATIVES VISITING HOURS**

- **Working days**
  - from 13:00 to 14:00
  - from 18:00 to 19:00
- **Holidays**
  - from 13:00 to 14:00
  - from 18:00 to 19:00
### Neurological Traumatology

**Responsible**  
Dr. Giovanni Federico Nicoletti

**Site**  
Hospitalization: Pavilion 7, Floor 1  
Operating room: Pavilion 7, Floor 2  
Surgery: Pavilion 11, Ground Floor  
Nursery: 095 7594304

**RECEPTION DAYS AND HOURS**  
Responsible: Monday to Friday, from 13:00 to 14:00  
Doctors: Wednesday and Friday, from 12:00 to 13:00  
Nursing Coordinator: Monday to Saturday, from 12:00 to 13:00

**RELATIVES VISITING HOURS**  
Working days:  
- from 13:00 to 14:30  
- from 18:00 to 19:30  
Holidays:  
- from 11:00 to 14:30  
- from 17:00 to 19:30

### Neurology

**Director**  
Dr. Antonino Pavone

**Site**  
Hospitalization: Signorelli Pavilion Floor 1  
Surgery and Day Service: Pavilion 10  
Nursery: 095 7593957

**RECEPTION DAYS AND HOURS**  
Director: Monday to Friday, from 13:00 to 14:00  
Doctors: Monday to Saturday, from 13:00 to 14:00  
Nursing Coordinator: Monday to Saturday, from 13:00 to 14:00

**RELATIVES VISITING HOURS**  
Working days:  
- from 12:30 to 14:00  
- from 18:30 to 19:30  
Holidays:  
- from 12:30 to 14:00  
- from 18:30 to 19:30

### Orthopedics and Traumatology

**Director**  
Dr. Giovanni Restuccia

**Site**  
Pavilion 12, Ground Floor  
Nursery: 095 7594426

**RECEPTION DAYS AND HOURS**  
Director: Monday to Friday, from 13:00 to 14:00  
Doctors: Monday to Friday, from 13:00 to 14:00  
Nursing Coordinator: Monday to Friday, from 12:00 to 13:00

**RELATIVES VISITING HOURS**  
Working days:  
- from 13:30 to 14:30  
- from 18:00 to 19:30  
Holidays:  
- from 11:30 to 14:30  
- from 17:00 to 19:30
**Pharmacy service**  
Responsible: Dr. Laura Bonaccorsi  
Site: Pavillon 4, Ground Floor  
Responsible secretary: 095 7594446  
Responsible secretory: 095 7594274  
**RECEPTION DAYS AND HOURS**  
Responsible: by appointment

**Rheumatology**  
Responsible: Dr. Elisabetta Battaglia  
Site: Pavilion 10, Floor 1  
Reception: 095 7594326 (h. 12:30-13:30)  
**RECEPTION DAYS AND HOURS**  
Responsible: Monday to Friday, from 09:00 to 14:00  
Doctors: Monday to Friday, from 09:00 to 14:00

**Short Intensive Observation**  
Responsible: Dr. Giovanni Ciampi  
Site: Emergency and Short Intensive Observation (O.B.I.) Pavilion 14, Ground floor  
Operating block: 095 7594036  
Triage: 95 7592016  
**RECEPTION DAYS AND HOURS**  
Ambulatory Responsibilities: everyday, from 09:00 to 13:00  
Nursing coordinators: Monday to Saturday, from 11:00 to 13:00

**Vascular Surgery**  
Responsible: Dr. Claudia Zari  
Site: Pavilion 11, Floor 1  
Nursery: 095 7594403  
**RECEPTION DAYS AND HOURS**  
Responsible: Tuesday and Thursday, from 10:30 to 13:30  
Doctors: Monday to Saturday, from 12:00 to 13:00  
Nursing Coordinator: Monday to Saturday, from 12:00 to 13:00  
**RELATIVES VISITING HOURS**  
Working days: from 14:00 to 15:00  
from 18:00 to 20:00  
from 12:00 to 13:00  
from 18:30 to 19:30

**Thalassemia**  
Responsible: Dr. Vincenzo Caruso  
Site: Signorelli Pavilion, Ground Floor  
Nursery: 095 7593921  
**RECEPTION DAYS AND HOURS**  
Responsible: Monday, from 11:00 to 12:00  
Doctors: Monday, from 11:00 to 12:00  
Nursing Coordinator: Monday, from 11:00 to 12:00
How to reach the hospital:

By Car

From the City Centre
• Going up the Viale Mario Rapisardi or Corso Indipendenza. Reached Piazza Marconi, take Via Palermo towards the right.

From the bypass
• In both directions, choose the exit Misterbianco and take the exit for “Circonvallazione Catania”.

From the Ring Road
• Cross the ring road up to the Round "Monte Po". Take the ramp toward Via Palermo.

By public transport

From the City Centre
• Suggested Lines: 443, 522, 635, 932

From Central Station
• Suggested Line: 443

From the airport
• Suggested Line: Alibus (change course to Viale XX Settembre with the bus number 443)
Units

Medical Management
Medical Director  Dr. Graziella Manciagli
Secretary  095 7595143

Breast Imagery
Responsible  Dr. Maria Francesca Rizzo
Site  Corpo E, floor – 1
Nursery  095 7595418
RECEPTION DAYS AND HOURS
Responsible  Monday to Friday, from 09:00 to 13:00
Doctors  Tuesday to Thursday, from 09:00 to 13:00

Breast surgery (Breast Unit)
Responsible  Dr. Giacomo Fisichella
Nursery / reception  095 7595496 / 5497
RECEPTION DAYS AND HOURS
Director  Monday to Friday, from 12:30 to 13:30
Doctors  Monday to Friday, from 12:30 to 13:30
Nurses Coordinator  Monday to Friday, from 12:30 to 13:30
RELATIVES VISITING HOURS
Working days  from 12:30 to 13:30
from 17:30 to 18:30

Cardiology
Director  Dr. Michele Gulizia
Site
Hospitalization, Day Hospital  Torre C, Floor 5
Outpatients surgery  Torre C, Floor 5
In-patients surgery  Corpo E, Ground floor (R - S)
Nursery  095 7598506
RECEPTION DAYS AND HOURS
Director  Tuesday and Thursday, from 13:00 to 14:00
Doctors  Monday to Friday, from 17:00 to 18:00
Nurses Coordinator  Monday to Friday, from 12:30 to 13:30
Holidays  from 12.30 to 13:30
from 17.30 to 18:30

Clinical pathology
Director  Dr. Gaetano Strano
Site  Corpo E, floor – 1
Reception  095 7595351 from 10:30 to 12:00
095 7595350
RECEPTION DAYS AND HOURS
Director  Monday to Friday, from 10:30 to 11:30
Doctors and Biologists  Monday to Saturday, from 09:00 to 10:00
Chief Technician Laboratory  Monday to Friday, from 08:00 to 10:00
**Diagnostic Radiology**
Director: Dr. Vincenzo Magnano San Lio
Site: Corpo E - floor -1
Reception: 095 7595163

**RECEPTION DAYS AND HOURS**
Director: Monday to Friday, from 12.00 to 14.00
Doctors: Monday to Friday, from 13.00 to 14.00
Technicians: Monday to Friday, from 13.00 to 14.00

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**Emergency Obstetric care**
Responsible: Dr. Michele La Greca
Site: Torre A, ground floor
Nursery P.S.: 095 7595126 / 5042

**RECEPTION DAYS AND HOURS**
Responsible: by appointment
Doctors: Monday to Saturday, from 12.30 to 13:30

**RELATIVES VISITING HOURS**
Working days:
- from 12:30 to 13:30
- from 18:30 to 19:30

Holidays:
- from 12:30 to 13:30
- from 18:30 to 19:30

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**Endocrinology**
Director: Dr. Sebastiano Squatrito
Site: Torre C, ground floor
Hospitalization and Day Hospital: Torre C, floor -1
Endocrinology Diabetology clinics: Torre C, floor -1
Congenital Hypothyroidism: Torre C, floor - 1
Screening Centre: Torre C, floor 2
Radio-protected thyroid surgery: Torre C, floor 2
Nursery: 095 7598014 / 8006

**RECEPTION DAYS AND HOURS**
Director: Tuesday and Thursday
- from 13:00 to 14:00 by appointment
- Monday to Saturday, from 12:00 to 13:00

Doctors: Monday to Saturday, from 11:00 to 13:00
Nurses Coordinator: from 13:30 to 18:00

**RELATIVES VISITING HOURS**
Working days and holidays:
- from 13:30 to 18:00

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**Gastroenterology**
Director: Dr. Clara Virgilio
Site: Corpo E, floor – 1
Nursery: 095 7595408

**RECEPTION DAYS AND HOURS**
Director: Monday, Wednesday and Friday, from 13:00 to 15:00
Doctors: Monday, Wednesday and Friday, from 13:00 to 15:00
**Geriatrics**
Director: Dr. Marcello Romano
Site: Torre C, floor 1
Hospitalization: Torre C, floor 1
Day Hospital and surgery: Corpo E, ground floor (V-W-Z)
Nursery: 095 7598106

**RECEPTION DAYS AND HOURS**
Director: Monday to Friday, from 13:00 to 14:00
Doctors: Monday to Friday, from 13:00 to 14:00
Nurses Coordinator: Monday to Friday, from 13:00 to 14:00

**RELATIVES VISITING HOURS**
- Working days: from 13:00 to 14:00, from 19:00 to 20:00
- Holidays: from 13:00 to 14:00, from 19:00 to 20:00

**Hematology**
Director: Dr. Ugo Consoli
Site: Torre A, floor 4
Hospitalization: Torre A, floor 4
Day Hospital: Torre A, floor 3
Surgery: Corpo E, floor 1 (A)
Surgery: 095 7595392

**RECEPTION DAYS AND HOURS**
Director: by appointment
Doctors: Monday, Wednesday and Friday, from 08:30 to 14:00, Tuesday and Thursday by 17:00
Nurses Coordinator: Monday, Wednesday and Friday, from 08:30 to 14:00, Tuesday and Thursday by 17:00

**RELATIVES VISITING HOURS**
- Working days: from 12:30 to 14:00, from 18:00 to 19:30
- Holidays: from 12:30 to 14:00, from 18:00 to 19:30

**Hepatology**
Responsible: Dr. Maurizio Russello
Site: Torre C, floor 2
Hospitalization and Day Hospital: Torre C, floor 2
Surgery: Corpo E, ground floor (M)
Nursery: 095 7598246

**RELATIVES VISITING HOURS**
Responsible: Monday to Friday, from 12:00 to 14:00
Doctors: Monday to Friday, from 12:00 to 14:00
Nurses Coordinator: Monday to Friday, from 12:00 14:00

**RELATIVES VISITING HOURS**
- Working days: from 12:00 to 14:00, from 18:00 to 20:00
- Holidays: from 12:00 to 14:00, from 18:00 to 20:00
Infectious diseases
Director
Dr. Bruno Cacopardo
Site
Hospitalization
Palazzina Hospice, floor 2
Surgery and Day Hospital
Palazzina Hospice, ground floor
Nursery
095 7598651
RECEPTION DAYS AND HOURS
Director
Monday to Friday, from 13:00 to 14:30
Doctors
Monday to Friday, from 13:00 to 14:30
Nurses Coordinator
Monday to Saturday, from 13:00 to 14:00
Social workers
Monday to Friday, from 13:00 to 14:30
RELATIVES VISITING HOURS
Working days
from 13:00 to 14:30
from 18:45 to 20:00
Holidays
from 13:00 to 14:30
from 18:45 to 20:00

Internal Medicine
Director
Dr. Francesco Purrello
Site
Department
Torre C, floor 4
Surgery and Day Hospital
Corpo E, floor -1
Nursery
095 7598406
RECEPTION DAYS AND HOURS
Director
Monday to Saturday, by appointment
Doctors
Monday to Saturday, from 12:30 to 13:30
Nurses Coordinator
Monday to Saturday, from 12:30 to 13:30
RELATIVES VISITING HOURS
Working days
from 12:30 to 13:30
from 18:30 to 19:30
Holidays
from 12:30 to 13:30
from 18:30 to 19:30

Intensive Care and Anesthesia
Director
Dr. Salvatore Coniglio
Site
Corpo I, floor – 1
Nursery
095 7595252
RECEPTION DAYS AND HOURS
Director
Monday to Friday, from 15:00 to 16:00
Doctors
Monday to Friday, from 13:30 to 14:45
Nurses Coordinator
Monday to Saturday, from 12:00 to 13:00
RELATIVES VISITING HOURS
Working days and holidays
from 15:30 to 16:00
**Intensive Care and Anesthesia II**
Director: Dr. Giuseppe Pappalardo
Site: Corpo I, floor – 2
Nurses Coordinator: 095 7595263

**RECEPTION DAYS AND HOURS**
Director: Tuesday and Thursday, from 12:00 to 14:00
Doctors: Tuesday and Thursday, from 12:00 to 14:00
Nurses Coordinator: Tuesday and Thursday, from 12:00 to 14:00

**RELATIVES VISITING HOURS**
Working days: from 17:00 to 18:00
Holidays: from 17:00 to 18:00

**Medical oncology**
Director: Dr. Roberto Bordonaro
Site: Torre A, floor 4
Day Hospital: Torre A, floor 3
Centro accoglienza oncologico (CAO): Corpo E, floor 1
Nursery-hospitalization: 095 7595032

**RECEPTION DAYS AND HOURS**
Director: by appointment
Doctors: Monday to Friday, from 12:30 to 14:00
Nurses Coordinator: Monday to Friday, from 12:30 to 14:00

**RELATIVES VISITING HOURS**
Working days: from 12:00 to 14:00
from 17:00 to 19:30
Holidays: from 12:00 to 14:00
from 17:00 to 19:30

**Centro accoglienza oncologico (CAO)**
(welcoming services for oncologic patients)
Responsible: Dr. Stellario Chiovè
Tel. 095 7597000 / 7001 / 7002 / 7003
Fax: 095 7597004
E-mail: caogaribaldi@gmail.com

**Neonatology – T.I.N.**
Director: Dr. Angela Motta
Site: Corpo E, floor – 2
Nursery: 095 7595215 / 5214

**RECEPTION DAYS AND HOURS**
Director: Monday, Wednesday and Friday by appointment
Nurses Coordinator: Everyday, from 09:00 to 12:00

**RELATIVES VISITING HOURS**
Working days: from 16:00 to 19:00
Holidays: from 16:00 to 19:00
**Nephrology**
Director: Dr. Francesco Purrello
Site: Torre C, floor 6
Surgery and Day Hospital: Corpo E, ground floor (L - K)
Nursery: 095 7598618
**RECEPTION DAYS AND HOURS**
Director: Monday to Friday, from 13:30 to 14:30.
Doctors: Monday to Friday, from 13:30 to 14.30
Nurses Coordinator: Monday to Friday, from 13:30 to 14.30
**RELATIVES VISITING HOURS**
Working days: from 13:00 to 14:30 from 19:00 to 20:30
Holidays: from 12:30 to 14:30 from 19:00 to 20:30

**Neurosurgery**
Director: Dr. Giovanni Federico Nicoletti
Site: Corpo H, ground floor
Nursery: 095 7598206
**RECEPTION DAYS AND HOURS**
Director: Wednesday and Friday by appointment
Doctors: Monday to Saturday, after 12:30
Nurses Coordinator: Monday to Friday, from 11:00 to 12:00
**RELATIVES VISITING HOURS**
Working days: from 12:30 to 13:30 from 18:30 to 19:30
Holidays: from 12:30 to 13:30 from 18:30 to 19:30

**Nuclear medicine**
Director: Dr. Maria Concetta Fornito
Site: Corpo H, floor 2
**RECEPTION DAYS AND HOURS**
Director: Monday to Friday, from 12:00 to 14:00 by appointment
Doctors: Monday to Friday, from 12:00 to 14:00
Nuclear Medicine Secretary: Monday to Friday, from 10:00 to 15:30
PET/TC Secretary: Monday to Friday, from 10:00 to 15:30
**Obstetrics and Gynecology**

Director: Dr. Giuseppe Ettore  
Site: Torre A, floor 1  
Hospitalization and Day Hospital: Corpo E, floor - 2  
Surgery: Corpo E, ground floor (A-B-C-D-I-AB)  
Nursery/Hospitalization: 095 7595100  

**RECEPTION DAYS AND HOURS**

Director: by appointment  
Doctors: Monday to Sunday, from 12:30 to 13:30  
Nurses Coordinator: Monday to Sunday, from 12:30 to 13:30  

**RELATIVES VISITING HOURS**

Working days: from 12:30 to 13:30  
Holidays: from 12:30 to 13:30  

**Pathological anatomy**

Director: Dr. Mario Manusia  
Site: Corpo E, floor – 2  
Technicians: 095 7595707  

**RECEPTION DAYS AND HOURS**

Director: by appointment  
Doctors / Technicians: Wednesday, Thursday and Friday, from 08:00 to 14:00  
Monday and Tuesday from 08:00 to 17:00  
Saturday from 08:00 to 13:00  

**Pediatric Cardiology**

Director: Dr. Innocenzo Bianca  
Site: Corpo E, floor – 2  
Reception: 095 7595695  

**RECEPTION DAYS AND HOURS**

Director: Monday to Friday, by appointment  
Doctors: Monday to Friday, by appointment  

**Oncologic surgery**

Director: Dr. Goffredo Caldarera  
Site: Torre A, floor 5  
Hospitalization and Day Hospital: Corpo E, ground floor (E – Q)  
Nursery: 095 7595007  

**RECEPTION DAYS AND HOURS**

Director: by appointment  
Doctors: Monday to Saturday, from 12:30 to 13:30  
Nurses Coordinator: Monday to Saturday, from 12:30 to 13:30  

**RELATIVES VISITING HOURS**

Working days: from 12:30 to 13:30  
Holidays: from 12:30 to 13:30  

**Oncology Hospice Palliative Care “Giovanni Paolo II”**

**Director**  
Dr. Angelo Alaimo

**Site**
- Hospitalization: Torre H, floor 1
- Surgery and Day Hospital: Torre H, ground floor
- Day Service: Corpo E, ground floor (AZ)
- Nursery: 095 7598570

**RECEPTION DAYS AND HOURS**
- **Director**: Monday to Saturday, from 10:00 to 12:00 or by appointment
- **Doctors**: Monday to Saturday, from 12:00 to 13:00 from 17:00 to 18:00
- **Nurses Coordinator**: Monday to Saturday, from 12:00 to 13:00

**RELATIVES VISITING HOURS**
- **Working days**: from 08:00 to 21:00
- **Holidays**: from 08:00 to 21:00

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**Ophthalmology**

**Director**  
Dr. Antonio Marino

**Site**
- Department and Day Hospital: Torre B, floor 1
- Operative room: Torre B, floor -1
- Surgery: Corpo E, floor -2
- Nursery: 095 7595596

**RECEPTION DAYS AND HOURS**
- **Director**: Thursday, from 08:00 to 12:00
- **Doctors**: Tuesday and Thursday, from 12:00 to 14:00
- **Nurses Coordinator**: Wednesday and Friday, from 12:00 to 13:00
- **Orthoptists**: Tuesday and Thursday, from 12:00 to 14:00

**RELATIVES VISITING HOURS**
- **Working days**: from 13:00 to 14:00 from 18:30 to 19:30
- **Holidays**: from 13:00 to 14:00 from 18:30 to 19:30

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**Orthopedics and Traumatology**

**Director**  
Dr. Silvano Floridia

**Site**
- Hospitalization: Torre B, Floor 2
- Surgery and Day Hospital: Corpo E, Ground floor (O – P)
- Nursery: 095 7595571

**RECEPTION DAYS AND HOURS**
- **Director**: Monday to Saturday, from 12:30 to 13:30
- **Doctors**: Monday to Saturday, from 12:30 to 13:30 from 18:30 to 19:30
- **Nursing Coordinator**: Monday to Saturday, from 12:30 to 13:30

**RELATIVES VISITING HOURS**
- **Working days**: from 12:30 to 13:30 from 18:00 to 19:30
- **Holidays**: from 12:30 to 13:30 from 18:30 to 19:30
Otorhinolaryngology
Director Dr. Ferdinando Raso
Site
Hospitalization Torre B, ground floor
Otolaryngology surgery Corpo E, floor 1
Orthophony surgery Corpo E, floor -1
Nursery 095 7595622
RECEPTION DAYS AND HOURS
Director by appointment
Doctors Monday to Friday, from 15:00 to 17.00
Nurses Coordinator Monday to Friday, from 12:00 to 13:00
RELATIVES VISITING HOURS
Working days from 15:00 to 17:00
from 10:00 to 12:00
Holidays from 15:00 to 17:00

Pediatrics
Director Dr. Antonino Palermo
Site
Hospitalization Torre A, floor 2
Surgery and Day Hospital Corpo E, floor – 2
Nursery 095 7595083
RECEPTION DAYS AND HOURS
Director Monday to Saturday, from 12:30 to 13:30
from 18:30 to 19.30
Doctors Monday to Saturday, from 12:30 to 13:30
from 18:30 to 19:30
Nurses Coordinator Monday to Friday, from 12:30 to 13:30
RELATIVES VISITING HOURS
Working days from 12.30 to 13:30
from 18:30 to 19:30
Holidays from 12:30 to 13.30
from 18.30 to 19.30

Pediatric emergencies
Responsible Dr. Sebastiana Giuffrida
Surgery 095 7595123 / 5121
RECEPTION DAYS AND HOURS
Responsible Monday to Friday, from 12:00 to 13:00
Doctors Monday to Friday, from 12:00 to 13:00
Nurses Coordinator Monday to Friday, from 12:00 to 13:00
Pediatric intensive care

Responsible: Dr. Giuseppe Ferlazzo
Site: Corpo I, floor – 1
Nursery

RECEPTION DAYS AND HOURS
Responsible
Doctors
Nurses Coordinator

RELATIVES VISITING HOURS
Working days and holidays from 17:00 to 18:00

Pharmacy Service

Director: Dr. Alfio Buemi
Site: Torre A, floor – 3
Dispensary

RECEPTION DAYS AND HOURS
Director

Tuesday from 11:00 to 13:00

Proctology

Responsible: Dr. Antonino Pulvirenti D’Urso
Site
Hospitalization: Torre B, floor 5
Surgery: Corpo E, ground floor(N)

RELATIVES VISITING HOURS
Working days from 12:00 to 14:00
from 18:00 to 20:00
Holidays from 12:00 to 14:00
from 18:00 to 20:00

Radiotherapy

Responsible: Dr. Alberto Rosso
Site: Torre H, floor – 3
Nursery

RECEPTION DAYS AND HOURS
Responsible
Doctors

Monday to Thursday, from 09:00 to 13:00 by appointment
Monday to Friday, from 09:00 to 13:00
### Respiratory diseases
Director: Dr. Rosario Lamberto Oliveri

**Site**
- Hospitalization and Day Hospital: Torre C, floor 3
- Surgery: Corpo E, floor 1 (K-L-M-N)

**Nursery**
095 7598306

**RECEPTION DAYS AND HOURS**
- Director: Monday to Friday, from 12:30 to 13:30
- Doctors: Monday to Friday, from 12:30 to 13:30
- Nurses Coordinator: Monday to Friday from 12:30 to 13:30

**RELATIVES VISITING HOURS**
- **Working days:** from 12:30 to 13:30
  - from 18:30 to 19:30
- **Holidays:** from 12:30 to 13:30
  - from 18:30 to 19:30

### Thoracic surgery
Director: Dr. Enrico Potenza

**Site**
- Torre B, floor 4

**Nursery**
095 7595522

**RECEPTION DAYS AND HOURS**
- Director: Monday, Wednesday and Friday from 13:00 to 14:00
- Doctors: Monday to Friday, from 13:00 to 14:00
- Nurses Coordinator: Monday to Saturday, from 12:00 to 14:00

**RELATIVES VISITING HOURS**
- **Working days:** from 12:30 to 13:30
  - from 17:30 to 18:30
- **Holidays:** from 12:30 to 13:30
  - from 17:30 to 18:30

### Urology
Director: Dr. Pasquale La Rosa

**Site**
- Hospitalization: Torre B, floor 3
- Surgery and Day Hospital: Corpo E, ground floor (F - G)

**Nursery**
095 7595546

**RECEPTION DAYS AND HOURS**
- Director: Tuesday, from 13:00 to 14:00
- Doctors: Monday to Friday, from 13:00 to 14:00
- Nurses coordinator: Tuesday and Thursday, from 12:00 to 14:00

**RELATIVES VISITING HOURS**
- **Working days:** from 12:30 to 13:30
  - from 18:00 to 19:00
- **Holidays:** from 12:30 to 13:30
  - from 18:00 to 19:30
Vascular surgery
Director
Site
Nursery
Dr. Angelo Pulvirenti
Torre B, floor 6
095 7595465

RECEPTION DAYS AND HOURS
Director
Doctors
Nurses Coordinator
Tuesday to Friday, from 13:00 to 14:00
Monday to Friday, from 12:00 to 13:00
Monday to Friday, from 12:00 to 13:00

RELATIVES VISITING HOURS
Working days
Holidays
from 12:30 to 13:30
from 18:30 to 19:30
from 12:30 to 13:30
from 18:30 to 19:30
Directions to the Hospital

By car

From the City Centre
- From Piazza Stesicoro: take via Sant’Euplio, go left on Via Domenico Cimarosa, then turn right onto via Androne. Reach Piazza S. Maria di Gesù and walk to Piazza Lanza, after the District Prison go right onto Via Ala.
- From Piazza Cavour: take via Montessori towards the right, continue on Via Cesare Beccaria, then turn right onto Via Ala.
- From Piazza Palestro: take Via Vittorio Emanuele and turn on Via Plebiscito towards the left, then turn left onto Via Carlo Forlanini; at the bottom right on Via Salvatore Citelli. Then turn immediately left onto Via Fabio Filzi, turn right onto Viale M. Rapisardi. Reached Piazza S. Maria di Gesù, walk to Piazza Lanza, turn right onto Via Ala.

From the bypass
- Misterbianco exit: take the exit for “Catania Circonvallazione”
- San Giovanni Galermo exit: take Via Galermino in the right direction and reach the ring road.

From the ring road
- From the “Cittadella” University: choose direction “center” Viale Fleming, take via Cesare Beccaria, then turn left in the required direction.

By public transport

From the City Centre
- suggested line: 740

From Central Station
- suggested line: 628 R

From the Airport
- suggested line: Alibus (change course to central station with the bus number 628)
Radiology

Responsible
Dr. Giuseppe Tigano

Site
Plesso Centrale, ground floor

Reception - booking
0957594742

RECEPTION DAYS AND HOURS
Monday to Friday, from 12.00 to 13.00

Doctors
Monday to Friday, from 11.00 to 13.00
Appendix

Questionnaire for the reception of English speaking patients

ITALIAN
Come si chiama?
What is your name?
Potrebbe scrivere il suo nome?
Can you write your name?
Potrebbe scrivere il suo indirizzo?
Can you write your address?
Quanti anni ha?
How old are you?
Come si è fatto male?
Were you injured by?
Un incidente
an accident
Una rissa
a fight
Con un oggetto tagliente
with a sharp object
Sostanze chimiche
chemicals
Violenza sessuale
a sexual rape
Arma da fuoco
firearms
Quando ha avuto l’incidente?
When have you had the accident?
Gentilmente indichi l’ora e il giorno sul calendario e sull’orologio.
Please show on the Calendar and Clock.
Ha perso conoscenza?
Did you lose consciousness?
Di cosa soffre?
Are you suffering from?
problem di cuore
hearts problems
problem ai polmoni
lung problems
cancro
cancer
diabete
diabetes
problem di fegato
liver problems
pressione alta/bassa
high/low blood pressure
fuma tabacco
do you smoke?
alcolismo
alcoholism
convulsioni
convulsions
Ha dei dolori? Dove?
Have you any pain? Where?
Come è il dolore adesso?
How intense is the pain now?
Leggero, moderato, forte
Mild, moderate, severe
Ha avuto delle perdite di sangue?
Have you had any bleeding?
Come ti senti?
How do you feel?
Debole, ansioso, stordito, vertigini
Weak, anxious, stunned, dizzy
Ha difficoltà a vedere, sentire, camminare?
Have you difficulty seeing, hearing, walking?
Ha della tosse?
Do you have a cough?
Ha difficoltà a respirare?
Are you short of breath?
Ha vomitato?
Have you vomited?
Ha diarrea?
Have you any diarrhoea?
Come sono le sue feci?
How is your faeces?
Marroni, nere, insanguinate
Brown, black, bloody
Sente dolore quando urina?
Do you feel pain when you pass water?
La sua urina è
Your urine is
Gialla, chiara, rossa
Yellow, clear, red
Quando ha avuto la sua ultima mestruazione?
When was your last menstrual period?
È allergico a certe medicine?
Are you allergic to any medicine?
Sta prendendo qualche medicina?
Do you take any medications?
Mi può dire il nome di queste medicine?
Please tell me the names of these medicines?
Si distenda
Please lie down
Faccia come me
Do what I do
Dovrei farle un prelievo di sangue
I need to take a sample of your blood

ENGLISH

What is your name?
Can you write your name?
Can you write your address?
How old are you?
Were you injured by?
an accident
a fight
with a sharp object
chemicals
a sexual rape
firearms
When have you had the accident?
Please show on the Calendar and Clock.
Did you lose consciousness?
Are you suffering from?
hearts problems
lung problems
cancer
diabetes
liver problems
high/low blood pressure
do you smoke?
alcoholism
convulsions
Have you any pain? Where?
How intense is the pain now?
Mild, moderate, severe
Have you had any bleeding?
How do you feel?
Weak, anxious, stunned, dizzy
Have you difficulty seeing, hearing, walking?
Do you have a cough?
Are you short of breath?
Have you vomited?
Have you any diarrhoea?
How is your faeces?
Brown, black, bloody
Do you feel pain when you pass water?
Your urine is
Yellow, clear, red
When was your last menstrual period?
Are you allergic to any medicine?
Do you take any medications?
Please tell me the names of these medicines?
Please lie down
Do what I do
I need to take a sample of your blood
Dovrei darle dei punti
I need to give you some stitches
Dovrei sottoporla a raggi X
I need to take an X-ray
Può alzarsi
You may get up?
Come si sente
How do you feel?
Meglio, peggio, lo stesso
Better, worse, same
Dovrebbe rimanere in ospedale
You need to stay in hospital
Può ritornare a casa
You may go home

ANATOMY GLOSSARY

<table>
<thead>
<tr>
<th>Italian</th>
<th>English</th>
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<tbody>
<tr>
<td>Testa</td>
<td>Head</td>
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<tr>
<td>Avambraccio</td>
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<td>Gola</td>
<td>Throat</td>
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<td>Bronchi</td>
<td>Bronchial Tubes</td>
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