

Realizzato con fondi PON 2012 Contrasto delle disuguaglianze in sanità - Itinerari d'ascolto

traduzione Elisa Cantarella

coordinamento Serena d'Arienzo

Preface

Garibaldi ARNAS (Highly Specialized Hospital of National Relevance) Hospital of Catania publishes this Services Charter aiming to provide a valuable communication opportunity between the public and the Health Structure, to improve dialogue with patients, with public and private social and healthcare services, and volunteer associations.

The primary purpose of the aforementioned publication, is to provide transparent information regarding health services available and the dedicated hospital staff; as part of a constant effort to improve quality.

Undertaking increased responsibility, by publishing the Charter, the hospital intends to: safeguard citizens rights, care and research procedures, put people first, promote well being and good health, fully respect physical and psychological integrity of all individuals. The Charter specifies all available services, standards and procedures, thereby enabling access in a professional and reliable manner.

The Hospital thanks all healthcare staff who has contributed to realizing this Charter by providing information and data, taking part to the ongoing evolution of Hospital procedural standards.

The General Manager Giorgio Giulio Santonocito

Mission

Garibaldi Hospital is a public, non-profit, highly specialized institution, whose mission is to provide the best care and clinical treatment to all patients who require it - ranging from emergencies to acute and highly complex pathologies, and chronic or incurable illnesses. Oncology, Mother and Child care and Urgent care & Emergencies play a central role in line with regional health planning.

Garibaldi Hospital uses an integrated and multidisciplinary approach, defining and implementing frameworks and guidelines aimed at improving health progress: going from patient care to the development of innovative diagnostic and therapeutic procedures, promoting rapid application and of experimental findings and their diffusion via training activities.

The Hospital delivers basic and specialized health services satisfying patients demand, using the most advanced technologies and the latest scientific and technical knowledge, in strict accordance ti its principles of ethics, effectiveness, efficiency, economy and appropriateness of care.

Garibaldi Hospital strives to achieve the objectives set by national and regional planning, meeting the needs of healthcare. In agreement with the provincial health authority, the hospital ensures the continuity of patient care and the improvement of the general health of the population. This goal is pursued in observance of logic, clinical and corporate governance best practices, and the implied principles of autonomy and responsibility.

Foreigners' access to hospital services

Under the Sicilian Region Health Councillor's decree dated October 17th, 2012 "Guidelines for Health Care to Foreign Nationals (Non-EU and EU) of the Sicilian Region",

Garibaldi Hospital strives to welcome and guide citizens of foreign countries, languages and cultures by offering a cultural mediation service to facilitate communication between health workers and foreign patients.

Cultural Mediator

Mrs Elisa Cantarella Tel. 095 7594166

EU Nationals, European Trade Association Nationals (Iceland, Liechtenstein, Norway) and Swiss Nationals can benefit from healthcare in Italy if they are in possession of TEAM (European Health Insurance Card) issued by their country. The TEAM card allows to receive the necessary medical attention during a temporary stay in Italy, at the same conditions applicable to Italian citizens.

Non-EU Nationals, legally residing in Italy, and those awaiting their Visa to be issued or renewed (for employment or self-employment, family reasons, political asylum, humanitarian asylum, request for asylum, awaiting adoption, custody, acquisition of citizenship or registered as unemployed) are entitled to the compulsory registration to Health Services, having the same rights and duties as that of Italian citizens.

Citizens of those countries that have bilateral social security agreements with Italy (Brazil, Croatia, Australia, Argentina, Vatican State, San Marino, Tunisia, etc.) must submit the form prescribed by the agreement to the district of temporary residence in order to benefit from healthcare at the expense of their country of origin.

Non-EU citizens who do not comply with the rules of entry and residence, and do not have sufficient economic resources, can obtain an STP document (Foreigner Temporarily Present), which allows them to receive assistance limited to urgent, essential care and preventive medical programs.

To obtain such document, illegal aliens can go to the Infectious Diseases Department on Floor 0 of Pavilion 10 on Tuesdays from 14:30 to 19:30. The STP is valid for six months, it is renewable and recognized throughout the nation. STP holders are required to pay fees under the same conditions as Italian citizens.

Access to medical facilities by an illegal alien cannot involve any type of reporting to authorities.

Health Services Provision

FOR BOOKING: CUP 800-811129 Monday to Friday from 08:30 to 12:30

In every department of Garibaldi Hospital it is possible booking specialist visits, diagnostic and laboratory tests; health services and hospitalizations provided under Freelance activity (only for a fee); health rights for the replication of clinical documentation.

CLINIC SERVICES

For outpatient services is expected to pay the share of health costs (ticket) at the Ticket office of Garibaldi hospital, to do always before the health service delivery.

During the payment, the user must necessarily go to the ticket office with the following documents: the request of the family doctor and the health card.

The law provides for several exemptions from paying the ticket. In the case where the patient has right to exemption (for income, disability, chronic diseases, rare diseases, pregnancy etc.), the doctor reports on regional prescription its exemption code.

Users exempt from paying the ticket should still access before payment of service booked at the Ticket office of Garibaldi hospital.

TICKET OFFICE

GARIBALDI CENTRO HOSPITAL
Monday to Friday from 08:00 to 12:30
Monday, Tuesday and Thursday from 15h00 to 17:00
Telephone: 095 7592024, 095 7592049

GARIBALDI NESIMA HOSPITAL Monday to Saturday from 8:00 to 12:30 Monday and Friday from 14:30 to 19:30 Telephone: 095 7595150, 095 7592049

S. LUIGI S. CURRÒ HOSPITAL Monday to Friday from 08:00 to 12:00 Telephone: 095 7594768

Hospitalization

Urgent hospitalization

Urgent hospitalizations are decided by the emergency medical service at the ER who evaluated, in addition to ensuring the interventions for diagnosis and urgency therapy, needed to solve the clinical problem and stabilize the patient's condition, currency, also through counseling of medical departments or through diagnostic and instrumental laboratory tests, the severity of patient conditions and the resulting need for hospitalization.

Required documents:

· Health Card or Fiscal Code

Ordinary hospitalization

Ordinary hospitalization is provided by the ward doctor who after assessing the clinical situation of the patient will program the hospitalization. Programmed Hospitalization can be provided by the Family doctor, the Emergency medical Service or the Hospital Doctor. Required documents:

· Health Card or Fiscal Code

Hospitalization time:

- 1. Give to the Nursing Coordinator, or nursing staff, any clinic documentation which already have (x-rays, analyzes, tracks, etc.).
- 2. Communicate the contact details of a family member or someone you trust.
- 3. Communicate, if the user so desires, the name of the family or person of trust to which doctor may release information about his state of health.
- 4. The Nurse Coordinator or nursing staff will give the assigned cabinet key and a form with the rules and habits of the department. The hospital is not responsible for possible theft: it is advisable not to keep valuables or cash, if not the strictly necessary.

Suggested items for the hospitalization:

Useful things: pajamas, slippers, robe or bed jacket, toiletries. No need: cutlery, glasses or cups, as provided by the department.

Davtime hospitalization

The Daytime hospitaization consists of one or more days of planned admission, each lasting not more than 12 hours, for performing diagnostic or therapeutic procedures. It therefore distinguish two types of day care:

- Medically (Day Hospital)
- Surgically (Day Surgery)

The access to the day hospital is on the advice of the department specialist doctor who programs the hospitalization after assessing the clinical situation of the patient during an office visit or after discharge.

Required documents:

· Health Card or Fiscal Code

Resignation:

When leaving the hospital the medical department releases the "resignation letter", to deliver as soon as possible to the Family Doctor.

Freelance activities

Freelance activity shall be held by medical specialists outside of the work, freely chosen by the patient and at the expense of the same, according to predetermined rates made known to the user.

The types of free professional services currently provided are:

- Activities in Hospital stuctures
- Activities in private offices in agreement with this Hospital

To make use of outpatient services in private practice provided within the Hospital structures, after choosing your favourite doctor, you should book by calling the CUP 800811129 pressing the button 3

Health documentation production

At the Garibaldi Hospital you can ask for the release of medical records copies. Applicant:

The application can be submitted, accompanied by a valid ID, by the person nominated by proxy (and identity document, valid, and its document of the delegating copy).

GARIBALDI - CENTRO HOSPITAL Pavilion 11, Ground Floor. Tel. 095 7594231 Monday to Wednsday from 08:00 to 12:00, Thursday from 15:30 to 18:00

GARIBALDI - NESIMA HOSPITAL
Corpo D (Plesso Centrale), Ground Floor Tel. 095 759528
Monday, Wednday and Friday from 09:00 to 12:00,
Tuesday from 15:30 to 17:30

Garibaldi-Centro Hospital

P.zza S. Maria di Gesù, 5 - 95124 Catania

Switchboard 095 7591111

Directions to the Hospital

By car

From the City Centre

- From Piazza Stesicoro: take via Sant'Euplio, go left on Domenico Cimarosa, then turn right onto Via Androne.
- From Piazza Cavour: take via Montessori towards the right, go to Via Cesare Beccaria, then turn left in the required direction.
- From Piazza Palestro: take Via Vittorio Emanuele and turn onto Via Plebiscito towards the left, then turn left onto Via Carlo Forlanini and at the bottom on Via Salvatore Citelli. Then, immediately left on Via Fabio Filzi.

From the bypass

Misterbianco exit: take the exit for "Catania Circonvallazione".

- · San Giovanni Galermo exit: take Via Galermo towards the right and reach the ring road.
- S. Giorgio exit: take Highway Cardinal Road and continue for San Giorgio. At the bottom choose Via Fossa Creta, then reach Piazza Palestro.
- Librino exit: take Via Acquicella and reach Piazza Palestro.

From the ring road

- From Nesima Superiore: heading midtown choose Via Sebastiano Catania, take via Cibele and then turn right onto Via Giuseppe Fava.
- From San Nullo: heading midtown choose via S. Nullo, turn left and then turn right onto via Cibele after Via Giuseppe Fava.
- From the "Cittadella" University: heading midtown choose Viale Fleming, reach via Cesare Beccaria and then turn left in the required direction.

With public transport

From the City Centre

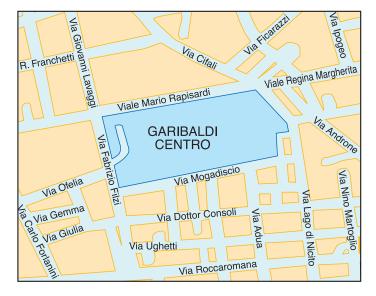
• Suggested Lines: 443, 4-7, 702, 721, 733, 740

From Central Station

• Suggested Lines: 443, 4-7

From airport

Suggested Lines:
 Alibus (change course to Viale XX Settembre with the bus number 443)



Hospital map

Legend

Pavilion 1

(Signorelli pavilion)

Floor 1

Internal Medicine surgery

Floor 0

Thalassemia

Floor 1

Neurology

Floor 2

Internal Medicine

Pavilion 4

Floor 0

Hospital Pharmacy

Pavilion 5

Floor 0

Cardiology

Pavilion 6

Floor 1

Mortuary

Pavilion 7

Floor 1 and 2 Neurosurgery

Pavilion 8

Floor 0

Ticket office

URP (Public Relation office)

Intramoenia

Senology

Pavilion 9

Floor 0

Cardiology

Pavilion 10

Floor 0

Rheumatology

Infectious dieseases

Neurology surgery

PPP white code

Floor 1

Cadiology services

Rheumatology

Floor 2

Dermatology

Pavilion 11

Floor 0

General surgery

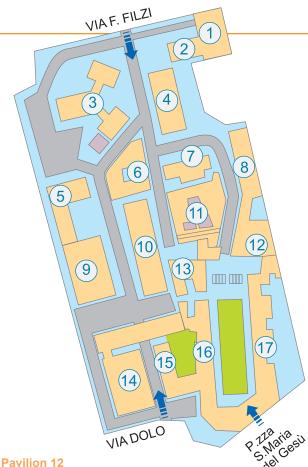
Neurosurgery

Blood sampling surgery

Reports Delivery office

Floor 1

Vascular Surgery



Floor 0

Chapel

Tranfusion medicine

Donations room

Pavilion 13

Floor 0

Tranfusion medicine Immunohaematology

Psychiatry

Pavilion 14

Floor 0

Emergency Floor 1

Anaesthesia

and Intensive Care

Pavilion 15

Floor 0

Health department Blood sampling laboratory Diagnostic Radiology Critical Care Medicine

Pavilion 16

Floor 0

Critical Care Medicine surgery **Pavilion 17**

Orthopedics and Traumatology

Floor 1

Hospital Management Administrative offices

Floor 2

General surgery

Administrative offices

Medical Management



General Manager Dr. Giorgio Giulio Santonocito Secretary Tel. 095 7593856



Administrative Director Dr. Giovanni Annino Secretary Tel. 095 7594906



Health Director Dr. Anna Rita Mattaliano Secretary Tel. 095 7592218

Medical Director Dr. Robe	eno Bo	onaccorso
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Medical Manager Dr. Sebastiano De Maria La Rosa

Telephone numbers

 Manager secretary
 095 7594218

 Nursing Staff
 095 7594217

 Social service
 095 7594226

 Dieticians
 095 7594234

Medical reports end certifications office 095 7594231 (Thursday and Friday, 12:00 - 13:00)

Manager secretary 095 7594974 Social service 095 7594141

CONSULTING DAYS

Manager secretary Monday to Friday, from 11:00 to 12:00 Social service Monday to Friday, from 09:00 to 13:00

Tuesday, from 15:00 to 17:30

Sunday, from 09:00 to 10:00 by appointment

Medical reports end certifications office Monday to Wednesday, from 08:00 to 12:00

Thursday, from 15:30 to 18:00

Units

Infectuos Disease

Director Dr. Lupo Gaetano
Site Pavilion 10, ground floor

RECEPTION Thursday and Friday from 08:00 to 13:00

Tuesday from 14:30 to 19:30

Doctor room 095 7592106 Fax: 095 7594235

Anaesthesia and Intensive Care "A. Caruso"

Director Dr. Sergio Pintaudi Site Pavilion 14, floor 1° Nursing coordinator 095 7594416

RECEPTION DAYS AND HOURS

Director by appointment

Doctors everyday, from 13:00 to 13:30 Nursing Coordination everyday, from 12:00 to 13:30

RELATIVES VISITING HOURS

Intensive Care everyday, from 13:00 to 13:30 Semintensive Care everyday from 12:00 to 16:00;

from 19:00 to 08:00

Cardiology with UTIC

Director Dr. Salvatore Felis

Site

Hospitalization and Day Hospital Pavilion 5, Ground Floor Cardiology service Pavilion 10, Floor1°

Nursery 095 7592098

RECEPTION DAYS AND HOURS

Director by appointment

Cardiology service responsible

Tuesday to Thursday, from 12:30 to 13:30

Doctors Monday to Saturday, from 13:00 to 13:30

Nurses Coordinator Monday to Saturday, from 12:30 to 13:30

RELATIVES VISITING HOURS

Working days from 12:30 to 13:30 Holidays from 12:30 to 13:30

Clinical Pathology

Director Dr. Diana Cinà

Site

Withdrawals surgery and

Reports delivery Pavilion 11, Ground Floor Analysis laboratory Pavilion 15, Ground Floor

Reception 095 7594922

RECEPTION DAYS AND HOURS

Director Monday to Friday from 08:30 to 09:30
Doctors Monday to Friday, from 09:00 to 10:00
Technical Chief Monday to Friday, from 09:00 to 10:00

Dermatology

Responsible Dr. Calcedonio Cannarozzo

Site Pavilion 10, Floor 2 Reception 095 7594057

RECEPTION DAYS AND HOURS

Director Tuesday and Wednsday, from 12:00 to 13:00
Doctors Tuesday and Thursday, from 12:00 to 13:00
Nursing Coordinator Monday to Friday, from 08:30 to 12:30

Diagnostic Imaging

Director Dr. Giuseppe Tigano
Site Pavilion 15, Ground Floor

Reception 095 7594440

RECEPTION DAYS AND HOURS

Director Monday to Friday, from 11:00 to 12:00
Doctors Monday to Friday, from 08:00 to 14:00
Coordinator T.S.R.M. Monday to Friday, from 08:00 to 14:00

General Surgery

Responsible Dr. Luigi Piazza

Site:

Ospitalization and Operating room Pavilion 17, Floor 2 Nursery 095 7594256

RECEPTION DAYS AND HOURS

Director

Doctors

Monday, Wednsday and Friday, from 12:00 to 14:00

Nursing Coordinator

Monday, Wednesday and Friday, from 12:00 to 14:00

Monday, Wednesday and Friday, from 12:00 to 14:00

RELATIVES VISITING HOURS

Working days from 14:00 to 15:00

from 18:30 to 19:30 from 14:00 to 15:00 from 18:30 to 19:30

Immunohaematology Service and Transfusion Medicine

Director Dr. Santi Sciacca

Site

Holidays

Donation Room Pavilion 12, Floor 1
Immunohaematology Laboratory Pavilion 13, Ground Floor

Reception 095 7592022

RECEPTION DAYS AND HOURS

Director Monday to Friday, from 11:00 to 14:00
Doctors Monday to Saturday, from 12:00 to 13:00

Health professionals are available to provide information to patients, family members and

donors weekdays, from 08:00 to 20:00

TSLB Coordinator Monday to Saturday, from 08:00 to 13:00

Internal Medicine

Director Dr. Alfio Russo

Site

Hospitalization Signorelli Pavilion, Floor 2 Surgery and Day Hospital Signorelli Pavilion, Floor -1

Nursery 095 7593963

RECEPTION DAYS AND HOURS

Director everyday from 13:30 to 14:30
Doctors everyday from 13:30 to 14:30
Nursing Coordinator everyday from 13:30 to 14:30

RELATIVES VISITING HOURS

Working days from 13:30 to 14:30 from 18:30 to 19:30

Holidays from 13:00 to 14:00 from 18:00 to 20:00

Medicine in Critical Area

Responsible Dr. Ignazio Morana

Site

Hospitalization Pavilion 15, ground floor Clinic and Day Hospital Pavilion 16, ground floor

Nursery 095 7594345

RECEPTION DAYS AND HOURS

Director every weekdays, 13:00 - 14:00.

N.B.: Medical sales are received on Monday, Wednesday and Friday, from 11:30 to 13:00

on Tuesday and Thursday from 17:00 to 18:00

Doctors every weekdays, from 13:00 to 14:00 Nursing coordinator every weekdays, from 13:00 to 14:00

RELATIVES VISITING HOURS

Working days from 13:00 to 14:00

from 18:00 to 19:00

Holidays from 13:00 to 14:00

from 18:00 to 19:00

Neurological Traumatology

Responsible Dr. Giovanni Federico Nicoletti

Site

Hospitalization Pavilion 7, Floor 1
Operating room Pavilion 7, Floor 2
Surgery Pavilion 11, Ground Floor

Nursery 095 7594304

RECEPTION DAYS AND HOURS

Responsibile Monday to Friday, from 13:00 to 14:00
Doctors Wednesday and Friday, from 12:00 to 13:00
Nursing Coordinator Monday to Saturday, from 12:00 to 13:00

RELATIVES VISITING HOURS

Working days from 13:00 to 14:30 from 18:00 to 19:30

Holidays from 11:00 to 14:30 from 17:00 to 19:30

Neurology

Director Dr. Antonino Pavone

Site

Hospitalization Signorelli Pavilion Floor 1

Surgery and Day Service Pavilion 10 Nursery 095 7593957

RECEPTION DAYS AND HOURS

Director Monday to Friday, from 13:00 to 14:00
Doctors Monday to Saturday, from 13:00 to 14:00
Nursing Coordinator Monday to Saturday, from 13:00 to 14:00

RELATIVES VISITING HOURS

Working days from 12:30 to 14:00

from 18:30 to 19:30

Holidays from 12:30 to 14:00 from 18:30 to 19:30

Orthopedics and Traumatology

Director Dr. Giovanni Restuccia
Site Pavilion 12, Ground Floor

Nursery 095 7594426

RECEPTION DAYS AND HOURS

Director Monday to Friday, from 13:00 to 14:00
Doctors Monday to Friday, from 13:00 to 14:00
Nursing Coordinator Monday to Friday, from 12:00 to 13:00

RELATIVES VISITING HOURS

Working days from 13:30 to 14:30

from 18:00 to 19:30

Holidays from 11:30 to 14:30

from 17:00 to 19:30

Pharmacy service

Responsible Dr. Laura Bonaccorsi Site Pavillon 4. Ground Floor

Responsible 095 7594446 Responsible secretary 095 7594274

RECEPTION DAYS AND HOURS

Responsible by appointment

Rheumatology

Responsible Dr. Elisabetta Battaglia Site Pavilion 10, Floor 1

Reception 095 7594326 (h. 12:30-13:30)

RECEPTION DAYS AND HOURS

Responsible Monday to Friday, from 09:00 to 14:00 Doctors Monday to Friday, from 09:00 to 14:00

Short Intensive Observation

Responsible Dr. Giovanni Ciampi

Site

Emergency and Short Intensive Observation (O.B.I.) Pavilion14, Ground floor

Pavilion 14, Floor 2 Operating block 095 7594036 Triage

Short Intensive Observation

Nurses 95 7592016

RECEPTION DAYS AND HOURS

Ambulatory Responsibles everyday, from 09:00 to 13:00

Nursing coordinators Monday to Saturday, from 11:00 to 13:00

Vascular Surgery

Responsible Dr. Claudia Zari Pavilion 11, Floor 1 Site Nursery 095 7594403

RECEPTION DAYS AND HOURS

Responsible Tuesday and Thursday, from 10:30 to 13:30 Monday to Saturday, from 12:00 to 13:00 Doctors Nursing Coordinator Monday to Saturday, from 12:00 to 13:00

RELATIVES VISITING HOURS

Working days from 14:00 to 15:00 from 18:00 to 20:00

Holidays from 12:00 to 13:00 from 18:30 to 19:30

Thalassemia

Responsible Dr. Vincenzo Caruso

Signorelli Pavilion, Ground Floor Site

095 7593921 Nursery

RECEPTION DAYS AND HOURS

Responsible Monday, from 11:00 to 12:00 Doctors Monday, from 11:00 to 12:00 Nursing Coordinator Monday, from 11:00 to 12:00

Garibaldi-Nesima Hospital

Via Palermo 636, 95122 Catania

Switchboard 095 7591111

Reception 095 7595000

How to reach the hospital:

By Car

From the City Centre

• Going up the Viale Mario Rapisardi or Corso Indipendenza. Reached Piazza Marconi, take Via Palermo towards the right.

From the bypass

• In both directions, choose the exit Misterbianco and take the exit for "Circonvallazione Catania".

From the Ring Road

• Cross the ring road up to the Round "Monte Po ". Take the ramp toward Via Palermo.

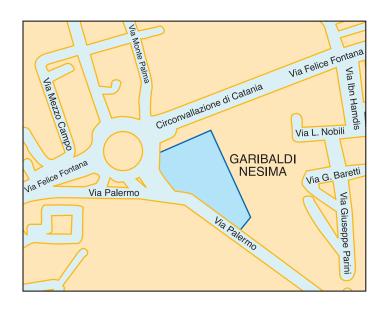
By public transport

From the City Centre

• Suggested Lines: 443, 522, 635, 932

From Central Station • Suggested Line: 443 From the airport

• Suggested Line: Alibus (change course to Viale XX Settembre with the bus number 443)



3 (6) 8 (5) 2 Medical Oncology - Hematology (4) (9) 7 LIA PALERIA Vascular Surgery Phlebology Plesso 5 Corpo E Floor 1 CAO URP Polyclinics (surgeries: Breast Surgery, Diseases Respiratory Tract. Otolaryngology and Audiovestibologia, Urology) Intramoenia Surgeries Floor 0 Polyclinics (surgeries: Cardiology, Surgical Oncology, Pediatric Surgery, Surgery Thoracic, Hematology, Hepatology, Geriatrics, Nephrology, Ophthalmology (Operating Room) Oncology Medical, Orthopedics, Ostretricia and Gynecology, Proctology) Intramoenia Surgeries Office Folders Clinics Floor -1 Gastroenterology Diagnostic radiology Diagnostic Radiology Breast Imaging Clinical Pathology Company Doctor Auditorium "Riolo" Floor -2 Pathological anatomy Neonatology Obstetrics and Gynecology Endocrinology - Diabetology (Delivery room, operating room) Pediatric Cardiology Thyroid Endocrinology Center Ophthalmology clinics Floor -3 Pharmacy Plesso 7 Health Department of Presidium Corpo G Floor 0

(10)

Plesso 8

Corpo H

Neurosurgery

Health Physics

Radiotherapy

Pediatric Intensive Care

Operating Block Central

Hospice building

Infectious diseases

Outpatient Infectious

and Pain Therapy

Floor 0

Floor -1 **Nuclear Medicine**

Floor -2

Floor -3

Plesso 9

Corpo I

Floor -1

and Adult

Floor -2

Plesso 10

Floor 2

Floor 1

Hospice

Floor 0

Diseases

Hospice

Hospital Map

Obstetrics and Gynecology

Legend

Plesso 1 Torre A

Floor 5

Floor 2

Floor 0

Floor 6

Floor 5

ER Obstetric Plesso 2 Torre B

Week Surgery

Breast Surgery

Thoracic Surgery

Proctology Floor 4

Floor 3

Urology

Floor 2

Floor 1

Floor 0

Floor -1

Plesso 3

Torre C

Floor 6

Floor 5

Floor 4

Floor 3

Floor 2

Floor 1

Floor 0

Floor -1

Floor -2

Corpo D

Floor 1

Floor 0

Ticket office

Plesso 4

Geriatrics

Endocrinology

Hepatology

Nephrology

Cardiology

Internal Medicine

Respiratory Diseases

Orthopedics

Ophthalmology

Otolaryngology

Floor 3-4

Pediatrics Pediatric Surgery

Surgical Oncology

Pediatric Emergency Department

Units

Medical Management

Medical Director Dr. Graziella Manciagli

Secretary 095 7595143

Breast Imagery

Responsible Dr. Maria Francesca Rizzo

Site Corpo E, floor – 1 Nursery 095 7595418

RECEPTION DAYS AND HOURS

Responsible Monday to Friday, from 09:00 to 13:00 Doctors Tuesday to Thursday, from 09:00 to 13:00

Breast surgery (Breast Unit)

Responsible Dr. Giacomo Fisichella Nursery / reception 095 7595496 / 5497

RECEPTION DAYS AND HOURS

Director Monday to Friday, from 12:30 to 13:30
Doctors Monday to Friday, from 12:30 to 13:30
Nurses Coordinator Monday to Friday, from 12:30 to 13:30

RELATIVES VISITING HOURS

Working days from 12:30 to 13:30 from 17:30 to 18:30

Cardiology

Director Dr. Michele Gulizia

Site

Hospitalization, Day Hospital Torre C, Floor 5 Outpatients surgery Torre C, Floor 5

In-patients surgery Corpo E, Ground floor (R - S)

Nursery 095 7598506

RECEPTION DAYS AND HOURS

Director Tuesday and Thursday, from 13:00 to 14:00
Doctors Monday to Friday, from 17:00 to 18:00
Nurses Coordinator Monday to Friday, from 12:30 to 13:30

Holidays from 12.30 to 13:30 from 17.30 to 18:30

Clinical pathology

Director Dr. Gaetano Strano Site Corpo E, floor – 1

Reception 095 7595351 from 10:30 to 12:00

095 7595350

RECEPTION DAYS AND HOURS

Director Monday to Friday, from 10:30 to 11:30
Doctors and Biologists Monday to Saturday, from 09:00 to 10:00
Chief Tackrisian Laborators

Manday to Friday from 09:00 to 10:00

Chief Technician Laboratory Monday to Friday, from 08:00 to 10:00

Diagnostic Radiology

Director Dr. Vincenzo Magnano San Lio

 Site
 Corpo E - floor -1

 Reception
 095 7595163

RECEPTION DAYS AND HOURS

Director Monday to Friday, from 12.00 to 14.00
Doctors Monday to Friday, from 13.00 to 14.00
Technicians Monday to Friday, from 13.00 to 14.00

Emergency Obstetric care

Responsible Dr. Michele La Greca Site Torre A, ground floor Nursery P.S. 095 7595126 / 5042

RECEPTION DAYS AND HOURS

Responsible by appointment

Doctors Monday to Saturday, from 12.30 to 13:30

RELATIVES VISITING HOURS

Working days from 12:30 to 13:30

from 18:30 to 19:30 from 12:30 to 13:30 from 18:30 to 19:30

Endocrinology

Director Dr. Sebastiano Squatrito

Site

Holidays

Hospitalization and Day Hospital Torre C, ground floor Endocrinology Diabetology clinics Torre C, floor -1

Congenital Hypothyroidism

Screening Centre Torre C, floor - 1
Radio-protected thyroid surgery Torre C, floor 2
Nursery 095 7598014 / 8006

RECEPTION DAYS AND HOURS

Director Tuesday and Thursday

from13:00 to 14:00 by appointment

Doctors Monday to Saturday, from12:00 to 13:00

Nurses Coordinator Monday to Saturday, from 11:00 to 13:00

RELATIVES VISITING HOURS

Working days and holidays from 13:30 to 18:00

Gastroenterology

 Director
 Dr. Clara Virgilio

 Site
 Corpo E, floor – 1

 Nursery
 095 7595408

RECEPTION DAYS AND HOURS

Director Monday, Wednesday and Friday, from 13:00 to 15:00 Doctors Monday, Wednesday and Friday, from 13:00 to 15:00

Geriatrics

Director Dr. Marcello Romano

Site

Hospitalization Torre C, floor 1

Day Hospital and surgery Corpo E, ground floor (V-W-Z)

Nursery 095 7598106

RECEPTION DAYS AND HOURS

Director Monday to Friday, from 13:00 to 14:00 Monday to Friday, from 13:00 to 14:00 Doctors Nurses Coordinator Monday to Friday, from 13:00 to 14:00

RELATIVES VISITING HOURS

Working days from 13:00 to 14:00 from 19:00 to 20:00

Holidays from 13:00 to 14:00 from 19:00 to 20:00

Hematology

Director Dr. Ugo Consoli

Site

Hospitalization Torre A, floor 4 Day Hospital Torre A. floor 3 Corpo E, floor 1 (A) Surgery Surgery 095 7595392

RECEPTION DAYS AND HOURS

Director by appointment

Doctors Monday, Wednesday and Friday, from 08:30 to 14:00

Tuesday and Thursday by 17:00

Nurses Coordinator Monday, Wednesday and Friday, from 08:30 to 14:00

Tuesday and Thursday by 17:00

RELATIVES VISITING HOURS

from 12:30 to 14:00 Working days

> from 18:00 to 19:30 from 12:30 to 14:00 from 18:00 to 19:30

Holidavs

Hepatology

Responsible Dr. Maurizio Russello

Site

Hospitalization and Day Hospital Torre C, floor 2

Surgery Corpo E, ground floor (M)

Nurserv 095 7598246

RELATIVES VISITING HOURS

Responsible Monday to Friday, from 12:00 to 14:00 Doctors Monday to Friday, from 12:00 to 14:00 Nurses Coordinator Monday to Friday, from 12:00 14:00

RELATIVES VISITING HOURS

Working days from 12:00 to 14:00

from 18:00 to 20:00 from 12:00 to 14:00 Holidays

from 18:00 to 20:00

Infectious diseases

Director Dr. Bruno Cacopardo

Site

Hospitalization Palazzina Hospice, floor 2
Surgery and Day Hospital Palazzina Hospice, ground floor

Nursery 095 7598651

RECEPTION DAYS AND HOURS

Director Monday to Friday, from 13:00 to 14:30
Doctors Monday to Friday, from 13:00 to 14:30
Nurses Coordinator Monday to Saturday, from 13:00 to 14:00
Social workers Monday to Friday, from 13:00 to 14:30

RELATIVES VISITING HOURS

Working days from 13:00 to 14:30 from 18:45 to 20:00

Holidays from 13:00 to 14:30 from 18:45 to 20:00

Internal Medicine

Director Dr. Francesco Purrello

Site

Department Torre C, floor 4
Surgery and Day Hospital Corpo E, floor -1
Nursery 095 7598406

RECEPTION DAYS AND HOURS

Director Monday to Saturday, by appointment
Doctors Monday to Saturday, from 12:30 to 13:30
Nurses Coordinator Monday to Saturday, from 12:30 to 13:30

RELATIVES VISITING HOURS

Working days from 12:30 to 13.30 from 18:30 to 19:30 Holidays from 12:30 to 13.30

from 12:30 to 13:30 from 18:30 to 19:30

Intensive Care and Anesthesia

Director Dr. Salvatore Coniglio Site Corpo I, floor – 1 Nursery 095 7595252

RECEPTION DAYS AND HOURS

Director Monday to Friday, from 15:00 to 16:00 Doctors Monday to Friday, from 13:30 to 14:45

Nurses Coordinator Monday to Saturday, from 12:00 to 13:00

RELATIVES VISITING HOURS

Working days and holidays from 15:30 to 16:00

Intensive Care and Anesthesia II

Director Dr. Giuseppe Pappalardo

Site Corpo I, floor – 2 Nurses Coordinator 095 7595263

RECEPTION DAYS AND HOURS

Director Tuesday and Thursday, from 12:00 14:00
Doctors Tuesday and Thursday, from 12:00 to 14:00
Nurses Coordinator Tuesday and Thursday, from 12:00 to 14:00

RELATIVES VISITING HOURS

Working days from 17:00 to 18:00 Holidays from 17:00 to 18:00

Medical oncology

Director Dr. Roberto Bordonaro

Site

Hospitalization Torre A, floor 4
Day Hospital Torre A, floor 3
Centro accoglienza oncologico (CAO) Corpo E, floor 1
Nursary-hospitalization 095 7595032

RECEPTION DAYS AND HOURS

Director by appointment

Doctors Monday to Friday, from 12:30 to 14:00 Nurses Coordinator Monday to Friday, from 12:30 to 14:00

RELATIVES VISITING HOURS

Working days from 12:00 to 14:00 from 17:00 to 19:30

Holidays from 12:00 to 14:00 from 17:00 to 19:30

Centro accoglienza oncologico (CAO) (welcoming services for oncologic patients)

Responsible Dr. Stellario Chiovè

Tel. 095 7597000 / 7001 / 7002 / 7003

Fax: 095 7597004

E-mail: caogaribaldi@gmail.com

Neonatology - T.I.N.

 Director
 Dr. Angela Motta

 Site
 Corpo E, floor – 2

 Nursery
 095 7595215 / 5214

RECEPTION DAYS AND HOURS

Director Monday, Wednesday and Friday by appointment

Nurses Coordinator Everyday, from 09:00 to 12:00

RELATIVES VISITING HOURS

Working days from 16:00 to 19:00 Holidays from 16:00 to 19:00 **Nephrology**

Director Dr. Francesco Purrello

Site

Department and Dialysis Torre C, floor 6

Surgery and Day Hospital Corpo E, ground floor (L - K)

Nursery 095 7598618

RECEPTION DAYS AND HOURS

Director Monday to Friday, from 13:30 to 14:30.

Doctors Monday to Friday, from 13:30 to 14:30.

Nurses Coordinator Monday to Friday, from 13:30 to 14:30.

Monday to Friday, from 13:30 to 14:30.

RELATIVES VISITING HOURS

Working days from 13:00 to 14:30 from 19:00 to 20:30

Holidays from 12:30 to 14:30 from 19:00 to 20:30

Neurosurgery

Director Dr. Giovanni Federico Nicoletti

Site Corpo H, ground floor

Nursery 095 7598206

RECEPTION DAYS AND HOURS

Director Wednesday and Friday by appointment Doctors Monday to Saturday, after 12:30

Nurses Coordinator Monday to Friday, from 11:00 to 12:00

RELATIVES VISITING HOURS

Working days from 12:30 to 13:30

from 18:30 to 19:30 from 12:30 to 13:30 from 18:30 to 19:30

Nuclear medicine

Holidays

Director Dr. Maria Concetta Fornito

Site Corpo H, floor 2 Nuclear medicine reception 095 7598151 PET/TC reception 095 7598169

RECEPTION DAYS AND HOURS

Director Monday to Friday, from 12:00 to 14:00 by appointment

Doctors Monday to Friday, from 12:00 to 14:00
Nuclear Medicine Secretary Monday to Friday, from 10:00 to 15:30
PET/TC Secretary Monday to Friday, from 10:00 to 15:30

Obstetrics and Gynecology

Director Dr. Giuseppe Ettore

Site

Hospitalization Torre A, floor 1

Operative room, delivery room

and Day Hospital Corpo E, floor - 2

Surgery Corpo E, ground floor (A-B-C-D-I-AB)

Nursery/Hospitalization 095 7595100

RECEPTION DAYS AND HOURS

Director by appointment
Doctors Monday to Sunday, from 12:30 to 13:30
Nurses Coordinator Monday to Sunday, from 12:30 to 13:30

Nurses Coordinator
RELATIVES VISITING HOURS

Working days from 12:30 to 13:30

from 18:30 to 19:30 Holidays from 12:30 to 13:30 from 18:30 to 19:30

Pathological anatomy

Director Dr. Mario Manusia
Site Corpo E, floor – 2
Technicians 095 7595707

RECEPTION DAYS AND HOURS

Director by appointment

Doctors / Technicians Wednesday, Thursday and Friday, from 08:00 to 14:00

Monday and Tuesday from 08:00 to 17:00

Saturday from 08:00 to 13:00

Pediatric Cardiology

Director Dr. Innocenzo Bianca
Site Corpo E, floor – 2
Reception 095 7595695

RECEPTION DAYS AND HOURS

Director Monday to Friday, by appointment Doctors Monday to Friday, by appointment

Oncologic surgery

Director Dr. Goffredo Caldarera

Site

Holidays

Hospitalization Torre A, floor 5

Surgery and Day Hospital Corpo E, ground floor (E - Q)

lursery 095 7595007

RECEPTION DAYS AND HOURS

Director by appointment

Doctors Monday to Saturday, from 12:30 to 13:30 Nurses Coordinator Monday to Saturday, from 12:30 to 13:30

RELATIVES VISITING HOURS

Working days from 12:30 to 13:30

from 18:30 to 19:30 from 12:30 to 13:30 from 18:30 to 19:30 Oncology Hospice Palliative Care "Giovanni Paolo II"

Director Dr. Angelo Alaimo

Site

Hospitalization Torre H, floor 1
Surgery and Day Hospital Torre H, ground floor
Day Service Corpo E, ground floor (AZ)

Nurserv 095 7598570

RECEPTION DAYS AND HOURS

Director Monday to Saturday, from 10:00 to 12:00

or by appointment

Doctors Monday to Saturday, from 12:00 to 13:00

from 17:00 to 18:00

Nurses Coordinator Monday to Saturday, from 12:00 to 13:00

RELATIVES VISITING HOURS

Working days from 08:00 to 21:00 Holidays from 08:00 to 21:00

Ophthalmology

Director Dr. Antonio Marino

Site

Department and Day Hospital
Operative room
Surgery
Nursery

Torre B, floor 1
Corpo E, floor -2
095 7595596

RECEPTION DAYS AND HOURS

Director Thursday, from 08:00 to 12:00

Doctors Tuesday and Thursday, from 12:00 to 14:00
Nurses Coordinator Wednesday and Friday, from 12:00 to 13:00
Orthoptists Tuesday and Thursday, from 12:00 to 14:00

RELATIVES VISITING HOURS Working days, from 13:00 to 14:00

from 18:30 to 19:30

Holidays from 13:00 to 14:00 from 18:30 to 19:30

Orthopedics and Traumatology

Director Dr. Silvano Floridia

Site

Hospitalization Torre B, Floor 2

Surgery and Day Hospital Corpo E, Ground floor (O – P)

Nursery 095 7595571

RECEPTION DAYS AND HOURS

Director Monday to Saturday, from 12:30 to 13:30 Doctors Monday to Saturday, from 12:30 to 13:30

from 18:30 to 19:30

Nursing Coordinator Monday to Saturday, from 12:30 to 13:30

RELATIVES VISITING HOURS

Working days from 12:30 to 13:30

from 18:00 to 19:30 from 12:30 to 13:30

Holidays from 12:30 to 13:30 from 18:30 to 19:30

Otorhinolaryngology

Director Dr. Ferdinando Raso

Site

Hospitalization Torre B, ground floor Corpo E, floor 1 Otolaryngology surgery Orthophony surgery Corpo E, floor -1 Nursery 095 7595622

RECEPTION DAYS AND HOURS

Director by appointment

Doctors Monday to Friday, from 15:00 to 17.00 Nurses Coordinator Monday to Friday, from 12:00 to 13:00

RELATIVES VISITING HOURS

from 15:00 to 17:00 Working days

from 10:00 to 12:00

from 15:00 to 17:00 Holidays

Pediatrics

Director Dr. Antonino Palermo

Site

Hospitalization Torre A, floor 2 Surgery and Day Hospital Corpo E, floor – 2 Nurserv 095 7595083

RECEPTION DAYS AND HOURS

Director Monday to Saturday, from 12:30 to 13:30

from 18:30 to 19.30

Doctors Monday to Saturday, from 12:30 to 13:30

from 18:30 to 19:30

Nurses Coordinator Monday to Friday, from 12:30 to 13:30

RELATIVES VISITING HOURS

from 12.30 to 13:30 Working days

from 18:30 to 19:30

Holidays from 12:30 to 13.30

from 18.30 to 19.30

Pediatric emergencies

Responsible Dr. Sebastiana Giuffrida Surgery 095 7595123 / 5121

RECEPTION DAYS AND HOURS

Responsible Monday to Friday, from 12:00 to 13:00 Doctors Monday to Friday, from 12:00 to 13:00 Nurses Coordinator Monday to Friday, from 12:00 to 13:00 **Pediatric intensive care**

Responsible Dr. Giuseppe Ferlazzo Site Corpo I, floor – 1 Nursery 095 7595243

RECEPTION DAYS AND HOURS

Responsible Monday to Friday, from 14:00 to 15:00
Doctors Monday to Saturday, from 14:00 to 15:00
Nurses Coordinator Monday to Saturday, from 14:00 to 15:00

RELATIVES VISITING HOURS

Working days and holidays from 17:00 to 18:00

Pharmacy Service

Director Dr. Alfio Buemi
Site Torre A, floor – 3
Dispensary 095 7595653

RECEPTION DAYS AND HOURS

Director Tuesday from 11:00 to 13:00

Proctology

Responsible Dr. Antonino Pulvirenti D'Urso

Site

Hospitalization Torre B, floor 5

Surgery Corpo E, ground floor(N)

RELATIVES VISITING HOURS

Working days from 12:00 to 14:00 from 18:00 to 20:00

Holidays from 12:00 to 14:00 from 18:00 to 20:00

Radiotherapy

Responsible Dr. Alberto Rosso Site Torre H, floor – 3 Nursery 095 7598042

RECEPTION DAYS AND HOURS

Responsible Monday to Thursday, from 09:00 to 13:00 by appointment

Doctors Monday to Friday, from 09:00 to 13:00

Respiratory diseases

Director Dr. Rosario Lamberto Oliveri

Site

Hospitalization and Day Hospital Torre C, floor 3

Surgery Corpo E, floor 1 (K-L-M-N)

Nursery 095 7598306

RECEPTION DAYS AND HOURS

Director Monday to Friday, from 12:30 to 13:30
Doctors Monday to Friday, from 12:30 to 13:30
Nurses Coordinator Monday to Friday from 12:30 to 13:30

RELATIVES VISITING HOURS

Working days from 12:30 to 13:30 from 18:30 to 19:30

Holidays from 12:30 to 13:30 from 18:30 to 19:30

Thoracic surgery

Director Dr. Enrico Potenza Site Torre B, floor 4 Nursery 095 7595522

RECEPTION DAYS AND HOURS

Director Monday, Wednesday and Friday from 13:00 to 14:00

Doctors Monday to Friday, from 13:00 to 14:00 Nurses Coordinator Monday to Saturday, from 13:00 to 14:00

RELATIVES VISITING HOURS

Working days from 12:30 to 13:30 from 17:30 to 18:30

Holidays from 12:30 to 13:30 from 17:30 to 18:30

Urology

Director Dr. Pasquale La Rosa

Site

Hospitalization Torre B, floor 3

Surgery and Day Hospital Corpo E, ground floor (F - G)

Nursery 095 7595546

RECEPTION DAYS AND HOURS

Director Tuesday, from 13:00 to 14:00

Doctors Monday to Friday, from 13:00 to 14:00
Nurses coordinator Tuesday and Thursday, from 12:00 to 14:00

RELATIVES VISITING HOURS

Working days from 12:30 to 13:30

from 18:00 to 19:00 Holidays from 12:30 to 13:30 from 18:00 to 19:30

Vascular surgery

Director Dr. Angelo Pulvirenti Site Torre B, floor 6 Nursery 095 7595465

RECEPTION DAYS AND HOURS

Director Tuesday to Friday, from 13:00 to 14:00
Doctors Monday to Friday, from 12:00 to 13:00
Nurses Coordinator Monday to Friday, from 12:00 to 13:00

RELATIVES VISITING HOURS

Working days from 12:30 to 13:30 from 18:30 to 19:30 Holidays from 12:30 to 13:30

from 18:30 to 19:30

S. Luigi - S. Currò Hospital

Viale Alexander Fleming, 24 - 95125 Catania

Directions to the Hospital

By car

From the City Centre

- From Piazza Stesicoro: take via Sant'Euplio, go left on Via Domenico Cimarosa, then turn right onto via Androne. Reach Piazza S. Maria di Gesù and walk to Piazza Lanza, after the District Prison go right onto Via Ala.
- From Piazza Cavour: take via Montessori towards the right, continue on Via Cesare Beccaria, then turn right onto Via Ala.
- From Piazza Palestro: take Via Vittorio Emanuele and turn on Via Plebiscito towards the left, then turn left onto Via Carlo Forlanini; at the bottom right on Via Salvatore Citelli. Then turn immediately left onto Via Fabio Filzi, turn right onto Viale M. Rapisardi. Reached Piazza S. Maria di Gesù, walk to Piazza Lanza, turn right onto Via Ala.

From the bypass

- Misterbianco exit: take the exit for "Catania Circonvallazione"
- San Giovanni Galermo exit: take Via Galermo in the right direction and reach the ring road.

From the ring road

• From the "Cittadella" University: choose direction "center" Viale Fleming, take via Cesare Beccaria, then turn left in the required direction.

By public transport

From the City Centre

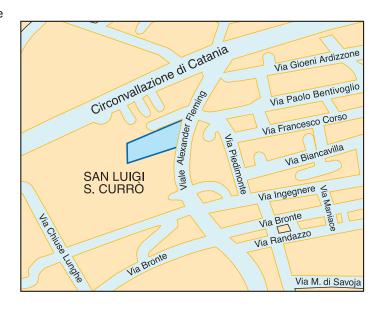
• suggested line: 740

From Central Station

suggested line: 628 R

From the Airport

 suggested line:
 Alibus (change course to central station with the bus number 628)



Hospital map

Plesso n. 6 Radiology



Radiology

Responsible

Site

Reception - booking

RECEPTION DAYS AND HOURS

Responsible Doctors

Dr. Giuseppe Tigano Plesso Centrale, ground floor 0957594742

Monday to Friday, from 12.00 to 13.00 Monday to Friday, from 11.00 to 13.00

Appendix

Questionnaire for the reception of English speaking patients

ITALIAN	ENGLISH
Come si chiama?	What is your name?
Potrebbe scrivere il suo nome?	Can you write your name?
Potrebbe scrivere il suo indirizzo?	Can you write your adress?
Quanti anni ha?	How old are you?
Come si è fatto male?	Were you injured by?
Un incidente	an accident
Una rissa	a fight
Con un oggetto tagliente	with a sharp object
Sostanze chimiche	chemicals
Violenza sessuale	a sexual rape
Arma da fuoco	firearms
Quando ha avuto l'incidente?	When have you had the accident?
Gentilmente indichi l'ora e il giorno	Please show on the Calendar and Clock.
sul calendario e sull'orologio.	
Ha perso conoscenza?	Did you lose consciousness?
Di cosa soffre?	Are you suffering from?
problemi di cuore	hearts problems
problemi ai polmoni	lung problems
cancro	cancer
diabete	diabetes
problemi di fegato	liver problems
pressione alta/bassa	high/low blood pressure
fuma tabacco	do you smoke?
alcolismo	alcoholism
convulsioni	convulsions
Ha dei dolori? Dove?	Have you any pain? Where?
Come è il dolore adesso?	How intense is the pain now?
Leggero, moderato, forte	Mild, moderate, severe
Ha avuto delle perdite di sangue?	Have you had any bleeding?
Come ti senti?	How do you feel?
Debole, ansioso, stordito, vertigini	Weak, anxious, stunned, dizzy
Ha difficoltà a vedere, sentire, camminare?	Have you difficulty seeing, hearing, walking?
Ha della tosse?	Do you have a cough?
Ha difficoltà a respirare?	Are you short of breath?
Ha vomitato?	Have you vomited?
Ha diarrea?	Have you any diarrhoea?
Come sono le sue feci?	How is your feces?
Marroni, nere, insanguinate	Brown, black, bloody
Sente dolore quando urina?	Do you feel pain when you pass water?
La sua urina è	Your urine is
Gialla, chiara, rossa	Yellow, clear, red
Quando ha avuto la sua ultima mestruazione?	
È allergico a certe medicine?	Are you allergic to any medicine?
Sta prendendo qualche medicina?	Do you take any medications?
Mi può dire il nome di queste medicine?	Can you spell the name of the medicines?
Si distenda	Please lie down
Faccia come me	Do what I do
Dovrei farle un prelievo di sangue	I need to take a sample of your blood
2011 of faile all profice of all balligue	i nood to take a cample of your blood

Dovrei darle dei punti Dovrei sottoporla a raggi X

Può alzarsi Come si sente

Meglio, peggio, lo stesso Dovrebbe rimanere in ospedale

Può ritornare a casa

I need to give you some stitches

I need to take an X-ray You may get up? How do you feel? Better, worse, same

You need to stay in hospital

You may go home

ANATOMY GLOSSARY

Testa Head Heart Cuore Avambraccio Forearm Fegato Liver Occhio Eve Polmone Lung Intestino Intestine Utero Uterus Bocca Mouth Seno Breast Laringe Genitali Genitals Larynx Naso Nose Addome Abdomen Trachea Trachea Reni Kidney Gola Throat Schiena Back Bronchi **Bronchial Tubes** Collo Neck Orecchio Ear Spalla Shoulder Milza Spleen Caviglia Ankle Braccio Arm Polpaccio Calf Tiroide Thyroid Elbow Gomito Mano Hand Natica **Buttock Appendice** Appendix Nape Nuca Dita Fingers Tibia Tibia Torace Thorax Anca Hip Gamba Vescica Bladder Lea Piede Foot Stomaco Stomach